

PROVIDENCE VETERINARY MEDICAL GROUP
HOSPITAL 2304 PACIFIC AVENUE ALAMEDA, CA 94501 510-521-6608
CLINIC 1409 WEBSTER STREET ALAMEDA, CA 94501 510-521-5775

WE ARE PLEASED THAT YOUR PET(S) WILL BE BOARDING WITH US OVER THE HOLIDAY. WE HAVE _____ SCHEDULED TO ARRIVE _____ AND SCHEDULED TO DEPART _____. PLEASE NOTE THAT WE MAY NOT BE ABLE TO ACCOMMODATE CHANGES TO THE RESERVATION DUE TO THE HIGH DEMAND OVER THE HOLIDAY. IF YOU FAIL TO PICK UP YOUR PET ON THE SCHEDULED DEPARTURE DATE, YOUR BOARDING FEES WILL BE DOUBLED AND YOUR PET MAY HAVE TO STAY IN A SMALLER SPACE. OUTLINED BELOW IS OUR BOARDING POLICY. IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT THE OFFICE.

- BOARDING AT OUR FACILITY IS A SERVICE PROVIDED TO OUR PATIENTS ONLY. ONE OF OUR DOCTORS MUST HAVE PERFORMED A PHYSICAL EXAMINATION AND TEMPERAMENT EVALUATION WITHIN THE PREVIOUS 12 MONTHS.
- PROOF OF REQUIRED VACCINATIONS MUST BE ON FILE PRIOR TO YOUR PET'S ADMITTANCE INTO OUR FACILITY.
- IN ORDER TO GUARANTEE YOUR RESERVATION, WE WILL NEED A DEPOSIT IN THE AMOUNT OF _____ (call for amount). A 100% REFUND WILL BE GIVEN IF CANCELLATION IS MADE AT LEAST 7 DAYS PRIOR TO ARRIVAL. NO REFUND WILL BE GRANTED WITH LESS THAN 7 DAYS NOTICE.
- PLEASE SIGN A COPY OF THIS NOTICE AND RETURN IT WITH YOUR DEPOSIT WITHIN 7 DAYS OR WE WILL ASSUME YOU NO LONGER WANT THE RESERVATION. IF YOU WOULD LIKE TO SCHEDULE FOR ANY OTHER SERVICES WHILE STAYING WITH US, PLEASE CALL ONE OF OUR CUSTOMER CARE REPRESENTATIVES TO MAKE ARRANGEMENTS.

THANK YOU FOR CHOOSING PROVIDENCE VETERINARY MEDICAL GROUP.

I HAVE READ AND UNDERSTAND PROVIDENCE VETERINARY MEDICAL GROUP'S BOARDING POLICY AND CANCELLATION POLICY.

CLIENT'S SIGNATURE

DATE